



All bookings are subject to the following Terms and Conditions.

Please read these carefully prior to booking, as they form the basis of your contract with us.

Arrival and Departure

Check in is available from 3.00pm to 10.30pm (15:00 to 22.30) on the day of arrival. To be able to offer a flexible check in time, on the day of your arrival, we will send you a text message welcoming you and requesting an estimated time of your arrival, we would be very grateful if you could reply with an approximate time. Check-in times outside of those specified must be confirmed with us prior to arrival.

We ask that you please vacate your room by 11.00am on the morning of departure.

Prices

The price of our rooms will be as shown on our website and includes accommodation and a Full English or Continental breakfast.

Please note, the information and prices shown on our website may have changed by the time you come to book your stay. Whilst every effort is made to ensure the accuracy of our website and our prices, occasionally errors do occur, therefore you must check all details at the time of booking.

Payments

We are happy to accept Cash, Debit Card, Visa, Mastercard or Bank Transfer for payment of the deposit and the balance. Please note payment by American Express and Business credit cards have a small handling fee.

Deposit

On booking we require a £50 per room non-refundable deposit payable by Debit/Credit Card or Bank Transfer.

The balance is payable on departure.

By reserving a room and paying a deposit a legally binding contract exists between us.

Wi-Fi Access

Superfast Wireless Wi-Fi is provided free of charge and by using our Wi-Fi Service you automatically agree to the terms and conditions of use in force at the time.



Breakfast

Breakfast is available between 7.30am – 10am and is cooked to order

Please inform us as soon as possible if you have any dietary requirements or any food allergies. This allows us adequate time to provide you with a fresh and varied choice on your arrival.

Children

We happily accept children of any age.

Our Family/King size suite has a pull-out sofa bed with a superior mattress (equivalent to a double bed). A large travel cot is available on request, we do not provide any bedding for the travel cot.

We do have games, books, colouring pens & books, toys and cuddle toys available in the Family room for kids of all ages.

Guests Cancellation Policy

Please note the cancellation policy before committing to a reservation.

If cancellation takes place more than 7 days prior to your scheduled arrival you will only lose the deposit you have paid.

If cancellation takes place less than 7 days prior to your scheduled arrival, or in the event of a no-show, 100% of the balance due must be paid unless the accommodation is re-let, in which case you will only lose the deposit you initially paid.

We are a small business, so cancellations can have a big impact on us, especially if we have turned away potential guests in favour of someone who has already booked and who then cancels. We do, however, appreciate that unforeseen circumstances can intervene, and we try to be as sympathetic and helpful as possible in such cases.

We take all Bookings in good faith, as we are unable to judge reasons for change, cancellation or non-arrival, guests are reminded that no exceptions to the above conditions will be made and that any booking made with Lon y Traeth Bed and Breakfast for either accommodation or goods, services, meals or drinks that are pre-booked (verbal or written) forms a legally binding contract. For this reason, we advise, that you take out a suitable insurance product to cover against unexpected costs such as cancellation fees. In addition, we may take legal action, through the Courts, to recover any outstanding debts.

We do recommend that you have travel insurance to cover you if you need to cancel.

If you are unable to attend and wish to claim on your travel insurance we will be happy to supply you with an invoice for the full payment of your stay.



Cancellation by Us

Should it become necessary for us to cancel a booking we will contact you immediately. Any payments made will be refunded in full. Should you wish to, we will attempt to book you into another local bed and breakfast of the same grading in a similar standard of room(s). Should this establishment be more expensive than Lony Traeth Bed and Breakfast, we will pay the difference for the first night of your stay. Our liability will not extend beyond these conditions.

Car Parking

Private off-road parking is available for guests' and vehicles are parked entirely at the owner's risk.

Pets

We do not accept pets, except assistance dogs.

Please note, if you have pet allergies we do have a resident very friendly collie cross retriever called Bella, but she is not allowed in guests areas.

Damage and Breakages

Please take care of our home which we are sure you will, but we understand accidents may happen. Please inform us of any breakages, damage or accidents as soon as they occur, especially if you have accidentally spilled something – it's much easier to clean if we know what it is and act quickly. We do not normally charge for minor breakages, but we reserve the right to charge and invoice you for repair, replacement or making good if the damage is significant.

Data

Any data gathered during a booking may be held on computer and will not be shared or sold on.

Keys

You have access to the building and your room 24 hours a day throughout your stay using a set of keys given to you when you register on arrival. You have full responsibility of these keys for the duration of your stay. Lost keys will be charged at £15.00 per set.



Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions whilst on our property, unless proven to be caused by negligence by us.

Lost Property

We are happy to return any items that have been left behind, following your departure. However, the cost of all postage and packaging will have to be paid prior to dispatch.

Missing Items (Towels, Bathrobes, Hairdryer etc..)

We reserve the right to charge for any missing items.

No Smoking Policy

Smoking is NOT permitted inside any part of Lon y Traeth Bed and Breakfast (including E-Cigarettes)

Please note, offending guests may be asked to leave immediately and may be liable for professional cleaning of any rooms and any outstanding balance of nights booked but not taken through early departure. Smoking is permitted outside in the garden away from the house. Please ask and we will provide you something to dispose of your stubs, please do not throw them in the garden or any part of the property outside.

Termination Policy

Lon y Traeth Bed and Breakfast reserve the right, at its discretion, to terminate, without notice, an individual's stay where deemed necessary through unacceptable behaviour or because of actions which are likely to endanger or offend others (Please note that noncompliance of our non-smoking policy may constitute termination). In such circumstances any outstanding account must be settled, no refunds will be made.

E&OE, Lon y Traeth Bed & Breakfast, Pentraeth, Anglesey. January 2020